Addendum No. One

Date: **March 31, 2025**

Solicitation No: FY25-805-20 Airport Operations Management System & Safety Management System Software

This Addendum #1 to Request for Proposals for Airport Operations Management System & Safety Management System Software (the "RFP") contains the following clarifications and changes to the RFP document:

- Responses to questions submitted in writing

QUESTIONS SUBMITTED IN WRITING

Question 1: How much time associated with annual configuration changes and modifications are you anticipating?

> **Response:** The goal will be to have minimal changes.

Question 2: Is it your expectation that your team will at any time self perform modifications, configuration changes or new solution builds? If so what is your expectation for who will maintain the synchronization between a Pre and post production workspace?

> **Response:** It would be preferable to have the ability to create and modify certain aspects as needed (such as new checklists, modifications to inspection reports, etc.). The methods and coordination around this will either be discussed during the interview process, if one is required, or with the Contractor following the execution of the Agreement.

Question 3: Are you requesting the creation of solution specific user guide including customizations? Who will maintain this post implementation?

> **Response:** Respondents are welcome to include details as to whether or not they offer such guides and how they are willing to or typically manage/maintain them.

Question 4: What systems will you be requiring an integration with? Will this be a one way or two way? Will there be data migration? Which system will be the source of truth?

> **Response:** No specific system integrations are required under this RFP. However, Respondents are encouraged to include details regarding their experience with and ability to integrate with other systems.

Question 5: What is the anticipated number of users of the platform?

> **Response:** This will depend upon the solution being presented by the Respondents.